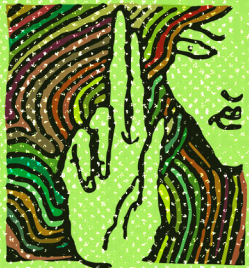
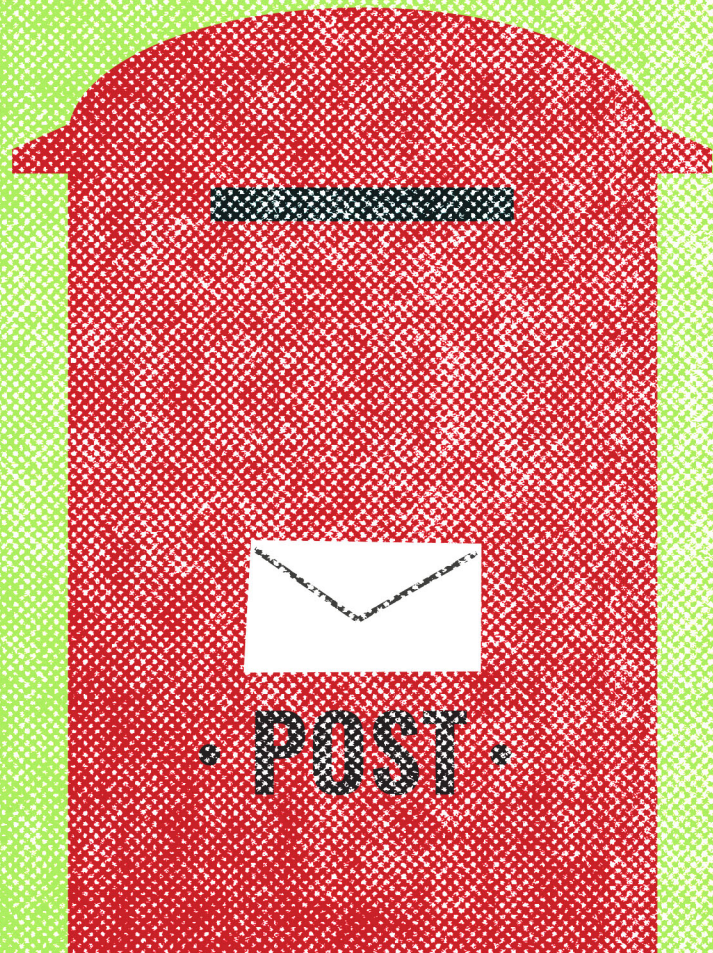


Receiving Mail by Post during COVID-19 State of Emergency



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Receiving Mail by Post during COVID-19 State of Emergency

Changes are introduced to the operations of the Hungarian Post with 6 April 2020. to avoid unnecessary contacts:

- Registered ('ajánlott') mail will no longer have to be signed for. **Registered letters will be simply left in the mailboxes** and the post officers will note this in the records.
- **Mails with advice of delivery ('értivevény'), insured items, official letters, as well as packages** will not have to be signed for, **simply showing your ID or passport for the post officers** is enough.
- **Packages can be received by others**, e.g. your neighbour, if you clearly indicate that someone else can do that for you. In these cases, the personal details of the person who took your package will be recorded by the post officer.
- **If you are quarantined at home**, the post will not deliver mails with advice of delivery, insured items, official letters, and packages. **The post officer will attempt to deliver these only after the official quarantine is over.** If the mail cannot be delivered to you after 10 days of the end of your quarantine (for example because you are not at home), it will be returned to the sender.
- **If you are quarantined at home**, the post will deliver **simple mail and registered mail to your mailboxes.**
- **If you live with someone who is quarantined at home**, but you are not quarantined, you can receive your mail with advice of delivery, insured items, official letters and packages **only at the post office. You have 10 days to obtain your item.** If you do not obtain the item, it will be returned to the sender after 10 days.